

4.1 Quality Policy & Objectives

1. Quality Policy

The PU Plant of Creative Polymats is committed to produce and supply of PU based foam products assuring the quality and delivery expectation of its valued customers whilst avoiding any occupational and environmental hazards, and respecting national laws, in order to achieve the market leadership.

With the support of dedicated staff, we optimize the utilization of resources and minimize waste.

PU Plant is working towards continually improving the quality management system and enhancing the competency of its staff.

Note: Quality policy is signed and dated by the Group CEO of Fibre Group and communicated to all staff. Which is available to any interested party upon request.

2. Corporate Objectives

- a. Avoid quality and delivery complaints from customers;
- b. Maximum utilization of the capacity;
- c. Strengthening the skill and competency of the workforce;
- d. Avoid any industrial accidents; and
- e. Avoid any environmental consequences.

The SMART objectives are developed based on the corporate level objectives and communicated to the relevant staff as objectives & monitoring plan as in Section 4.5

3. Reference

Objectives & monitoring plan (Section 4.5)

Version 1	Issue 1	Date of Issue 2019-07-01	Page 1 of 1	Quality Manual Section 4
Reviewed by: Quality Executive		Approved by: QM-Fibre Group		This space is for control stamp